

## FOR IMMEDIATE RELEASE

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## LA 1 GEAUXPASS CASH KIOSK NOW AVAILABLE AT CUSTOMER SERVICE CENTER

Customer Service Center will no longer operate 24/7 beginning Monday

GOLDEN MEADOW, La. – Beginning Monday, Dec. 21, the LA 1 bridge/GeauxPass Customer Service Center (CSC) will begin operating from 5 a.m. to 5 p.m. Monday – Friday and will be closed Saturday and Sunday.

In addition, the CSC will be closed on Dec. 24, 25 and Jan. 1 for the holidays.

Customers wishing to purchase a single-trip GeauxPass using cash after operating hours should use the new cash kiosk at the CSC. The kiosk functions like an automated teller machine (ATM). Customers can swipe debit/credit cards or insert cash to purchase a single-trip pass and receive a receipt at the end of the transaction.

The new LA 1 bridge, which opened Aug. 3, operates on open road tolling technology that allows drivers to use the bridge without slowing down or stopping at a toll booth. Tolls are collected electronically by overhead equipment located along the toll expressway.

To pay the toll, drivers can purchase a single-trip GeauxPass at the cash kiosk, online at <a href="https://www.geauxpass.com">www.geauxpass.com</a> or during normal business hours at the Customer Service Center, located at 1821 Hwy. 3235. Drivers can also open a GeauxPass account online or at the Customer Service Center.

For more information about the new kiosks, Customer Service Center, GeauxPass or the new LA 1 Expressway, visit <a href="www.geauxpass.com">www.geauxpass.com</a>, e-mail <a href="customerservice@geauxpass.com">customerservice@geauxpass.com</a> or call (866) 662-8987.